Please go through this checklist after assembling the firepit.

- Did you put a AAA battery in the sparker?
- Is the AAA battery facing + out?
- Are the black wires running from the burner connected to the back of the sparker box?
- Was the orifice and metal flex hose/control panel connections tightened using two wrenches?
- Is the air shutter open for LP/closed for NG?
- Is the metal flex hose lined up directly from the control panel to the burner/no extreme bends in the tube?
- Is the regulator fastened securely to the LP tank?
- Is there an 1/8" gap on the igniter for the firepit and can you see a spark when you push in the sparker button?
- Make sure that glass is not piled in front of or around the sparker. There needs to be some space for the gas to get to the sparker.
- If the sparker is pushed in and valve is open but does not light in 5 seconds, stop step away and try again in 30 seconds. Initially it may take some time for the gas to get through the burner and up to the line.
- Is the correct orifice in the burner for what kind of gas you have hooked up to it?

Questions - please call the dealer where the product was purchased or 1-866-303-4028.